

Bridge Health Services
601 S. Rancho Dr. Ste. D29, Las Vegas, NV 89106
Phone Number: 7028430551 Fax: 7025833082
Email: bridgehscg@gmail.com

Notice of Policies

- Cancellation: We strongly encourage our patients to contact the office as soon as possible when an appointment is to be cancelled or rescheduled. Calling less than 24 hours from the scheduled appointment will result in a \$50 charge for new patient appointment and \$25 charge for follow-up appointment.
- No shows: A fee will be charged to the patient's account if the patient doesn't show up for the appointment and no attempts have been made to cancel or reschedule 24 hours before the scheduled appointment.
- Medication refill: A significant effort is made to refill all the medications at the time of the clinic visit with enough refills until the next appointment. Refill of any medications outside of the scheduled clinic appointments is strongly discouraged.
- Prior authorizations for medication: Certain brand name and generic medications require prior authorization based on the insurance plans. Efforts will be made to switch to alternate medications whenever possible. In cases when medications are proven beneficial and prior authorization is needed, the medical staff will contact the pharmacy and the insurance companies to obtain authorization.
- FMLA: Paperwork may be dropped off with the front office staff. Applicable fee is due at time of request.
- Disability papers: Given the nature of disability paperwork, input from the patients is needed and the forms will be filled out during a separately scheduled office visit for disability evaluation.
- DMV paperwork: Given the nature of DMV questions, the forms will be filled out during a scheduled office appointment.
- Support animal letter: Request should be made with the front office staff. Required document such as Animal immunization record should be submitted with request. Applicable fee is due at time of request.
- Lab results: Patients will be notified by phone (and whenever needed by mail) if lab studies are abnormal and need immediate attention. Otherwise, they will be discussed at the next clinic appointment.
- Jury duty: Letters may be requested at the time of the visit.
- Verification of care: Letters may be requested at the time of the visit.
- Home Bound Letters: Form may be requested at the time of visit.

If you have any other questions, please contact our office 702-843-0551.